

Founded in 1965, FAPROSID S.r.l. is a wholly Italian-owned company that designs and manufactures hot tops for steelworks and sleeves (both exothermic and insulating) for foundries at its own production site, which covers over 13,000 square metres and is located in the municipality of Adro (BS), Italy. The company also offers a range of complementary accessories.

To keep up with the evolving expectations of its customers and other stakeholders, management has chosen to implement a management system based on the guidelines set out in the international standards ISO 9001 and ISO 14001.

GENERAL COMMITMENTS

Management is committed to ensuring:

- awareness and implementation of applicable requirements, as well as compliance with any additional commitments voluntarily undertaken or declared;
- compliance with applicable authorisations and permits;
- the integration of these obligations into business processes, while ensuring that corporate social responsibility aspects are not overlooked;
- the monitoring of the management system and its continuous improvement in terms of its ability to achieve planned results and performance, in order to increasingly meet the needs and expectations of all stakeholders.

In the following sections, management outlines specific commitments to quality and the environment.

Management retains full responsibility for the performance of the management system in terms of quality and its ability to protect the environment.

It calls, however, on all personnel working within the organisation or under its control to contribute through their commitment, the quality of their work, and compliance with the management system, towards continuous improvement, to benefit not only the company itself but also future generations.

QUALITY COMMITMENTS

Management promotes and supports the pursuit of continuous customer satisfaction through:

- acquisition of responsibility for supply commensurate with its capabilities;
- compliance of the product with applicable mandatory, declared, and agreed requirements;
- effectiveness and reliability of the product for its intended use;
- respect for the delivery times agreed upon through contractual agreements;
- adequacy and truthfulness of the information provided;
- ongoing research for the development of increasingly high-performance products;
- reduction of waste to maintain competitiveness and offer products at prices not burdened by costs arising from inefficiencies;
- control of products and services procured from external suppliers and subcontractors;
- maintenance and improvement of production facilities to ensure continuous supply capacity;
- entrusting processes to competent and adequately trained personnel, promoting a culture of awareness and 'risk-based thinking,' to approach every activity with a focus on identifying and reducing risks to quality, the environment, and the health and safety of people;

- maintenance of operating profits to ensure business continuity and the possibility of investments in new technologies.

ENVIRONMENTAL PROTECTION COMMITMENTS

The overall quality of an organisation cannot be separated from its ability to carry out its processes with respect for the environment in which it operates. For this reason, the Management is committed to:

- operating in accordance with mandatory requirements and commitments;
- designing and developing products with a focus on their entire lifecycle, considering the environmental impacts associated not only with their production but also with the distribution, use, and end-of-life disposal phases;
- keeping up to date with the best available technologies for the manufacture of its products and the execution of its processes;
- implementing operational control measures to prevent and reduce the impact associated with its activities;
- exercising control and influence, within the limits of its possibilities, also over external suppliers and subcontractors;
- considering possible environmental emergencies and prepare response plans;
- using resources efficiently;
- limiting the generation of waste and implementing measures to facilitate its disposal;
- investing resources to expand the culture of environmental protection within the organisation;
- promoting a climate of collaboration and transparent communication with external parties, in the mutual interest;
- consider environmental aspects no less significant than the generation of profits, and implement due protective measures in a timely manner in the event of non-compliance.

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